**BMS CAA eSetup Approval**

**Description**:

BMS clients request for access to multiple applications like SAP, UNIX, DocCompliance or activities like Off-boarding or Modifying Mailgroups through a ticketing system called eSetup.

eSetup requests have an unique ID and an approval workflow after which its marked complete.

**Process**:

Requests are submitted as separate eSetup requests.

BMS CAA receives eSetups for provisioning after it has completed approvals from Managers and in some cases Business Owners.

Once CAA analysts completes the request provisioning the eSetup is approved with relevant comments, after which it will be marked complete or sent to a different team for additional approval.

**Automation applied**:

All automated tickets are automatically collected into an excel sheet while they are auto provisioned.

The eSetup approval script uses the unique eSetup ID in that excel sheet to determine the type of eSetup, add relevant provisioning comments from a reference sheet and approve the request.

**Script Type**: VBScript

**Automation Script Outcome**:

Time taken to complete one request manually: 1 minutes

Time taken to complete one request by automation: 5 seconds

**DXC BMS CAA before Automation (July 2017):**

Manually add comments for each eSetup request and approve.

**Expected Automation**:

Automate the process of approving eSetup requests

**Automation Outcome**:

DXC BMS CAA team has to run the script to approve the automated eSetup requests

# Document Modification History

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| --- | --- | --- | --- |
| **Date** | **Version Number** | **Change Analyst** | **Description** |
| 27th February 2018 | 1.0 | Isaac K Philip | New Automation document |